

IMMIGRATION DIRECT

NOTICE OF DISPUTE

Immigration Direct is committed to resolving its customers' disputes in a fair and efficient manner. If you are unsatisfied with the resolution that a Customer Care representative offers for a problem you are experiencing, you may notify us of your dispute by sending this form to Immigration Direct's Legal Department.

Please complete this form in its entirety (printing legibly). Retain a copy for your records and send the completed form by U.S. certified mail to:

Notice of Dispute, Immigration Direct
c/o Harder Mirell & Abrams LLP
1925 Century Park East, Suite 800
Los Angeles, CA 90067
Attn: Jeffrey I. Abrams

An Immigration Direct representative will respond within thirty (30) days of receiving this form. If the dispute is not resolved to your satisfaction, you may begin arbitration by submitting a Demand for Arbitration to the American Arbitration Association. We provide further details within the Terms of Use published on our website (at www.immigrationdirect.com), as well as a link to the AAA Demand for Arbitration form.

Customer Name / Authorized Representative

Relationship to Customer (If Authorized Representative)

Address

Daytime Tel Number

Additional Tel Number

City, State, Zip

Fax Number

Email Address

Product Purchased

Order Date

Amount Paid

Please briefly describe the nature of your dispute and attach any supporting documents that you wish. If necessary, please use the reverse side or additional sheets of paper.

Please briefly describe the relief requested from Immigration Direct. If necessary, please use the reverse side or additional sheets of paper.

Date

Signature